

## General Safety & Courtesy Guidelines for SISA Figure Skating Ice Sessions

The objective of this document is to remind everyone to be safe and courteous during the SISA Figure Skating Ice Sessions.

This is to ensure that all users receive a fair, safe, and positive environment for their training times as a paid user.

Figure Skating may be a hazardous athletic activity and involves elements of risk and that participation in it may result in serious injury or death. These risks and dangers may arise from foreseeable or unforeseeable causes. We shall work together to avoid and eliminate such situations.

### GENERAL

1. It is the parents and coaches' responsibility to ensure that underaged skaters (under 18) are familiar with and understand all applicable rules and guidelines
2. Skaters above 18 and coaches are expected to abide by the applicable rules and guidelines to be a good role model to those under 18.
3. All coaches, parents and skaters should remind each other of the above rules and guidelines. This will help to create a safe and harmonious skating environment for all.
4. If anyone (coaches, parents or skaters) violates the stated terms and conditions, SISA reserves the right to remove such persons from the ice rink during SISA ice time and/or not accept future bookings from such persons.

## COURTESY

1. All skaters and coaches should pre-book their sessions via Bookeo. You will be rejected if the maximum capacity (20 skaters per session) has been met.
2. All sessions should start and end on time. Unless due to 3rd party situation (e.g.: rink Zamboni)
3. Skaters and Coaches must only go on ice at the start of your ice time and not earlier.
4. Skaters and Coaches must clear the ice immediately at the end of your session if you do not have a consecutive session.
5. Coaches must release their skaters timely.
6. Should anyone be caught breaking the above rules (3&4), the session monitor has the right to inform the SISA General Manager and you will be billed for the full hour.
7. It is not any parents, coaches or skaters' rights or responsibility to reprimand any person during the SISA figure skating sessions for any reason. Should anyone decide to personally engage in such situation, SISA will not entertain any form of follow up communication (texts, emails) pertaining to the incident thereafter.
8. The correct procedure would be to approach the session monitor to provide facts and proof of the situation, thereafter the session monitor will report it officially to SISA. It is NOT the session monitor's responsibility to resolve any conflict or provide any solution. If the session monitor is not present, you should write in to SISA AFTER your session.
9. The SISA Figure Skating Ice Session is a place for skaters to train and enhance your skills. Not to engage or resolve any form of disputes. If you wish to continue engaging in the incident, the session monitor has the rights to usher you out.

## **SAFETY**

1. There will be a designated session monitor for each ice session/group class. Coaches, Parents and Skaters shall, at all times, cooperate with the appointed session monitors and treat ALL volunteers with courtesy and respect.
2. Skaters on the ice are expected to be alert and courteous and make way for the skater doing his/her program with music. For visibility, skaters may choose to wear something prominent WHILE doing his/her program.
3. Skaters are expected to familiarise themselves with the SAFETY GUIDELINES ON- ICE (<https://sisastorage.blob.core.windows.net/sisa-website/policies/635f4c563ca90b60b864f81d/safety%20guidelines%20on%20ice%202022.pdf>)
4. Parents/non-skaters are not allowed within the vicinity.

## **MUSIC**

1. Skaters/Coaches shall play their music using their personal devices.

*Thank You for your kind attention and understanding 😊*